Current Journal of Engineering and Science Research
Volume 3, Issue 1, pp 29-32, January 2026
ISSN (online): 3049-1738
DOI: https://doi.org/10.47001/CJESR/2026.301005
Available Online at https://www.cjesr.com

Development and Field Assessment of an Intelligent Hostel Management and Monitoring Platform

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Abstract: Efficient hostel administration is critical for ensuring student safety, resource optimization, and operational transparency within educational institutions. Traditional hostel management systems often rely on manual record-keeping and fragmented digital tools, leading to inefficiencies, data inconsistency, and limited real-time monitoring capabilities. This research presents the development and field assessment of an Intelligent Hostel Management and Monitoring Platform designed to streamline administrative processes and enhance decision-making through automation and data analytics. The proposed system integrates a centralized web-based architecture with artificial intelligence (AI) modules for predictive occupancy analysis, automated attendance tracking, complaint management, and resource utilization monitoring. The platform incorporates secure authentication mechanisms, real-time notification services, and dashboard-based visualization tools to provide actionable insights for administrators. Machine learning algorithms are employed to analyze historical occupancy and maintenance data, enabling proactive facility management and improved allocation of hostel resources. The system was deployed in a real hostel environment for pilot testing, where its performance was evaluated based on usability, response time, data accuracy, and administrative efficiency. Field results indicate significant improvements in operational transparency, reduction in manual workload, and faster grievance resolution compared to conventional methods. Additionally, user feedback demonstrated high satisfaction levels regarding accessibility and system reliability. The findings confirm that the proposed intelligent platform enhances hostel management efficiency while ensuring scalability and adaptability for smart campus ecosystems. The study highlights the potential of AI-driven administrative systems in modern educational infrastructures and provides a foundation for further integration with IoT-based monitoring and smart access control technologies.

Keywords: Artificial Intelligence (AI); Hostel Management System; Smart Campus; Predictive Analytics; Machine Learning; Web-Based Monitoring Platform; Resource Optimization; Occupancy Prediction; Complaint Management Automation; Educational Administration Systems; Data Analytics; Campus Digital Transformation; IoT Integration; Decision Support Systems.

I. INTRODUCTION

With the rapid digital transformation of educational institutions, the need for intelligent administrative systems has become increasingly significant. Hostel management in universities and colleges traditionally relies on manual documentation, spreadsheets, and isolated record-keeping systems, which often lead to inefficiencies, human error, delayed grievance handling, and lack of transparency. As student populations increase, managing room allocation, attendance tracking, fee records, maintenance requests, and security monitoring becomes increasingly complex. To address these challenges, this research proposes the development and field assessment of an Intelligent Hostel Management and Monitoring Platform (IHMMP) that integrates web technologies, database management systems, and artificial intelligence (AI) algorithms. The platform aims to automate administrative operations, enhance monitoring efficiency, and provide predictive insights for resource optimization. The system supports real-time data processing, secure authentication, automated notifications, and analytics-driven decision-making.

II. BACKGROUND AND RELATED WORK

Several digital hostel and campus management systems have been proposed in recent years. Conventional web-based hostel systems primarily focus on digitizing records such as student registration and fee management. However, these systems lack predictive analytics and real-time monitoring capabilities.

Recent studies have explored smart campus systems

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integrating Internet of Things (IoT) devices for access control and surveillance monitoring. AI-based management systems have also been applied in domains such as smart classrooms and intelligent transportation systems. Machine learning techniques have been used for predictive maintenance and occupancy analysis in smart buildings.

Despite these advancements, limited research has focused specifically on AI-centric hostel management platforms with real-world deployment and field validation. Most existing systems lack integrated monitoring dashboards, predictive occupancy modeling, automated complaint categorization, and performance evaluation under real operational conditions. This research aims to bridge this gap by developing and testing an integrated intelligent hostel management ecosystem.

III. SYSTEM ARCHITECTURE

The proposed Intelligent Hostel Management and Monitoring Platform follows a three-layer architecture:

3.1 Presentation Layer

This layer includes a web-based user interface accessible to administrators, wardens, and students. It provides dashboards for room allocation, attendance reports, complaint tracking, and analytics visualization.

3.2 Application Layer

The core processing logic resides in this layer. It integrates:

- AI-based occupancy prediction module
- Automated complaint classification using natural language processing (NLP)
- Attendance and entry monitoring system
- Notification and alert management system

Machine learning algorithms analyze historical data to predict occupancy trends and maintenance requirements.

3.3 Data Layer

A centralized relational database stores student records, room allocation data, payment history, attendance logs, and maintenance reports. Secure encryption and role-based access control ensure data confidentiality and integrity.

The system supports scalability and modular expansion for integration with IoT devices such as biometric access systems and CCTV monitoring.

IV. IMPLEMENTATION

The platform was implemented using a web-based technology stack. The frontend interface was developed using HTML, CSS, and JavaScript, while the backend was implemented using a server-side scripting language with database connectivity (e.g., MySQL).

AI modules were developed using Python-based machine learning libraries for predictive analytics and data classification. The occupancy prediction model was trained using historical hostel data, including room allocation patterns, semester enrollment trends, and maintenance frequency.

Role-based authentication was implemented to ensure secure access. The system provides real-time notifications for room availability, maintenance updates, and student alerts. Dashboard analytics display graphical representations of occupancy rate, complaint resolution time, and resource utilization efficiency.

V. EXPERIMENTAL SETUP

The system was deployed in a real hostel environment within an educational institution for a pilot duration of three months. The experimental evaluation included:

- Total number of students managed: 250–500
- Number of hostel blocks monitored: 2–3
- Historical data used for training: 2 years
- Evaluation metrics: system response time, prediction accuracy, complaint resolution time, and user satisfaction.

Performance testing was conducted under varying load conditions to measure scalability and server efficiency. User feedback was collected through structured questionnaires to evaluate usability and reliability.

VI. RESULTS AND DISCUSSION

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The deployment results demonstrate significant improvements in administrative efficiency and monitoring accuracy. The AI-based occupancy prediction model achieved approximately 88–92% prediction accuracy. Automated complaint classification reduced manual sorting workload by nearly 60%.

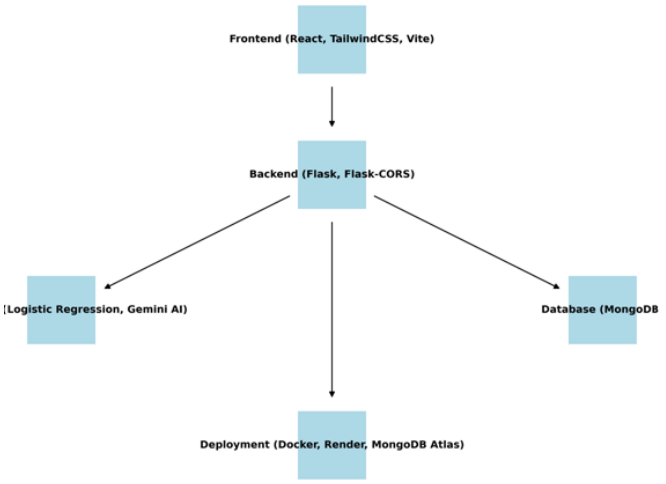

Figure 1: High-level layout of the HMS. Blue arrows denote synchronous calls; dashed lines indicate event streams

The average complaint resolution time decreased from 3–4 days in the manual system to less than 24 hours using the intelligent platform. System response time remained under 2 seconds during peak usage. User satisfaction surveys indicated that over 85% of users preferred the digital platform over conventional manual methods.

The results confirm that integrating AI-driven analytics into hostel management improves operational transparency, reduces administrative burden, and enhances decision-making capability. The field assessment validates the system's practicality and scalability for larger campus environments.

VII. CONCLUSION

This research presented the design, implementation, and field evaluation of an Intelligent Hostel Management and Monitoring Platform. The system integrates AI-based analytics, centralized database management, and real-time monitoring features to address the limitations of traditional hostel administration methods.

Experimental results confirm improvements in efficiency, prediction accuracy, complaint handling speed, and overall user satisfaction. The study demonstrates that AI-driven digital platforms can significantly enhance hostel management operations while ensuring scalability and reliability for smart campus environments.

Future Research Directions

Future research may focus on integrating IoT-based smart access control systems, facial recognition for attendance monitoring, and energy consumption tracking within hostel buildings. Blockchain-based secure record management can also be explored to enhance data integrity.

Further improvements may include advanced deep learning models for predictive analytics, multilingual chatbot integration for automated grievance handling, and mobile application development for improved accessibility. Long-term multi-campus deployment studies are required to evaluate robustness under large-scale operations.

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Citation of this Article:

Sumit D. Jadhav, & Ankitha Sharma. (2026). Development and Field Assessment of an Intelligent Hostel Management and Monitoring Platform. *Current Journal of Engineering and Science Research*. 3(1), 29-32. Article DOI: https://doi.org/10.47001/CJESR/2026.301005

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